THE RESIDENTIMES NEW SMYRNA BEACH HOUSING AUTHORITY

January-March 2025

Quarterly Newsletter for NSBHA



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THE NSBHA RESIDENT TIMES NEWSLETTER IS YOUR PLACE TO FIND INFORMATION ABOUT LOCAL EVENTS, COMMUNITY RESOURCES, AFFORDABLE AND PUBLIC HOUSING, AND MORE!

PLEASE CHECK OUT OUR WEBSITE AND FOLLOW US ON FACEBOOK TO STAY EVEN MORE UP TO DATE!

WEBSITE: WWW.NEWSMYRNAHOUSING.COM FACEBOOK: THE HOUSING AUTHORITY OF THE CITY OF NEW SMYRNA BEACH

UPCOMING IMPORTANT DATES:

01/15/25- MUST ENROLL IN FAMILY SELF-SUFFICIENCY PROGRAM BY THIS DATE

2/1/25-RENT DUE

2/6/25-LATE RENT CHARGES APPLIED

2/8/25-HABITAT FOR HUMANITY 35TH ANNIVERSARY

2/17/25-NSBHA OFFICES CLOSED FOR PRESIDENT'S DAY

MORE UPCOMING EVENTS ON PAGE 4

A MESSAGE FROM THE EXECUTIVE DIRECTOR:

HAPPY VALENTINE'S DAY EVERYONE.

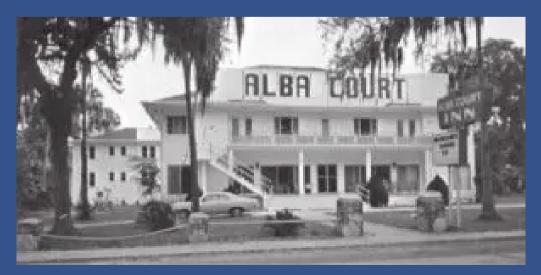
AS WE JOURNEY INTO THIS 75TH YEAR AS THE HOUSING AUTHORITY OF THE CITY OF NEW SMYRNA BEACH WE WOULD LIKE TO CELEBRATE OUR ACCOMPLISHMENTS. THE HOUSING AUTHORITY WAS ESTABLISHED IN 1950 BY THE CITY OF NEW SMYRNA BEACH TO DEVELOP AND PROVIDE AFFORDABLE HOUSING FOR THE COMMUNITY. IN 1950 THE BEACH HAD A TEMPORARY FERRIS WHEEL DURING THE "SEASIDE FIESTA" CELEBRATION AS PICTURED.



TERESA POPE, EXECUTIVE DIRECTOR



ALBA COURT INN WAS OPENED IN 1906 AND IN 2004, PEGGY WOLSFELT, OWNED THE INN WITH HER HUSBAND, GEORGE, AND WAS LONG TIME A COMMISSIONER ON THE HOUSING AUTHORITY BOARD.



A MESSAGE FROM THE EXECUTIVE DIRECTOR (CONTINUED):

THERE HAVE BEEN ONLY 4 EXECUTIVE DIRECTORS IN THE HISTORY OF THE AGENCY.

THE AGENCY BUILT THE FIRST 46 PUBLIC HOUSING UNITS IN 1954, DONNELLY HOMES AND GREENLAWN TERRACE AND IN 1962 ANOTHER 80 PUBLIC HOUSING UNITS WERE BUILT, LIVE OAK HOMES AND ENTERPRISE HOMES MAKING A TOTAL OF 126 PUBLIC HOUSING UNITS.

OVER THE LAST 75 YEARS THE AGENCY HAS ADDED A TOTAL OF 461 VOUCHERS THAT SERVE A VARIETY OF FAMILIES, SENIORS, DISABLED, AND VETERANS.

AS YOU NOTICE IN OUR NEWSLETTER ALL THE DIFFERENT SERVICES WE OFFER.

WE HOPE TO CELEBRATE THIS YEAR WITH A GALA LATER IN THE YEAR. WE APPRECIATE OUR BOARD OF COMMISSIONERS TENANTS, EMPLOYEES, AND COMMUNITIES THAT HELP US PROVIDE AFFORDABLE HOUSING.

> HAVE A WONDERFUL VALENTINES DAY. -TERESA POPE EXECUTIVE DIRECTOR



MAIN OFFICE:

RESOURCE CENTER:

ADDRESS: 1101 S. DIXIE FWY, NEW SMYRNA BEACH, FL 32168

ADDRESS: 1106 S. ORANGE ST #9, NEW SMYRNA BEACH, FL 32168

PHONE: <u>386.428.8171</u>

FAX: 386.427.3429

PHONE: (386) 603-4803

EMAIL: PROCUREMENT@NEWSMYRNAHOUSING.COM

HOURS: MONDAY-THURSDAY: 7:30AM-4:30PM FRIDAY: CLOSED TO THE PUBLIC

HOURS:

TUESDAY AND THURSDAY: 8:00AM-4:00PM FOOD STAMP ASSISTANCE BY APPOINTMENT

EMERGENCY MAINTENANCE AFTER-HOURS ONLY: 386.847.3007



2025 IS A SPECIAL YEAR FOR THE NEW SMYRNA BEACH HOUSING AUTHORITY. FOR THE LAST 75 YEARS, NSBHA HAS BEEN STRIVING TO MAKE THE COMMUNITY AND THE WORLD A BETTER PLACE. BY OFFERING HOUSING ASSISTANCE, FOOD SERVICES, RESOURCE LOCATION, AND MORE--NSBHA HAS MADE A LASTING IMPACT ON THE RESIDENTS OF THIS SMALL, BEACH TOWN. PROVIDING SERVICES TO SENIORS, LOW-INCOME FAMILIES, AT-RISK YOUTH, AND THE HOMELESS, NSBHA GOES ABOVE AND BEYOND FOR THEIR COMMUNITY AND HAS FOR DECADES MADE A DIFFERENCE IN COUNTLESS LIVES. JOIN US IN CELEBRATING THE LAST 75 YEARS OF HOUSING AND ASSISTING THOSE WHO NEED HELP THE MOST. HERE'S TO ANOTHER 75 YEARS!

HAPPY ANNVERSARY

PLEASE STAY UPDATED ON WAITLIST OPENINGS BY FOLLOWING US ON FACEBOOK AND OUR WEBSITE. IT IS IMPOSSIBLE TO SAY WHEN WAITLISTS WILL REOPEN BUT WE WILL POST AS SOON AS THEY DO.

CHECK OUT OUR AVAILABLE OPEN MARKET RENTALS ON OUR WEBSITE AND OUR FACEBOOK PAGE. MUST BE INCOME QUALIFIED. IF YOU HAVE NOT ALREADY, PLEASE CONTACT JUNE ANDERSON OR RYAN KIRBY AND APPLY FOR THE FAMILY SELF-SUFFICIENCY PROGRAM BY JANUARY 15. IF YOU HAVE NOT DONE SO, YOU ARE IN <u>NONCOMPLIANCF</u>. PLEASE CONTACT JUNE OR RYAN IN ORDER TO COMPLY AND MAINTAIN YOUR VOUCHER/SUBSIDY.

2025 EVENTS AND CALENDAR



THE NEW SMYRNA BEACH HOUSING AUTHORITY IS NOW ACCEPTING

WARM WEATHER DONATIONS FOR THE HOMELESS

AS IT WARMS UP THIS SPRING AND SUMMER, THE LOCAL HOMELESS POPULATION IS IN INCREASING NEED FOR ITEMS TO KEEP THEM COOL AND SAFE FROM THE DANGERS OF THE SUN AND HEAT. PLEASE CONSIDER DONATING ITEMS TO HELP THOSE IN OUR COMMUNITY BEAT THE FLORIDA HEAT. ITEMS NEEDED INCLUDE BUT ARE NOT LIMITED TO:

- SUNSCREEN OR SUNBLOCK
- HATS, CAPS, VISORS
- MOSQUITO REPELLENT/BUG SPRAY
- POWDERED DRINK MIXES SUCH AS LIQUID IV
- TRAVEL SIZE HYGIENE PRODUCTS
- BABY WIPES/BODY WIPES
- INSULATED LUNCHBOXES
- QUART SIZED ZIPLOC BAGS





Please Bring Donations To: NSBHA Community Resource Center 1106 S. Orange Street #9





UNITS AVAILABLE FOR RENT

- Convenient zoning to school
- Vouchers Accepted*
- Child and Pet Friendly*

Close to Historic Downtown

*Small pets allowed with prior Housing Authority approval and all pet records. Not all units are child friendly.

 ☐ 132 Railroad St. 3BR 2BA----Rent \$1250 SD \$500
 ☐ 128 Railroad St. 3BR 2BA----Rent \$1250 SD \$500
 ☐ 200 Dimmick St. 2BR 2BA----Rent \$1000 SD \$500
 ☐ 117 W. Turgot St. Edgewater 2BR 1BA----Rent \$1000 SD \$500



*Must be income qualified By BR size cannot exceed the following annual income limits: 1BR: \$46,400 2BR: \$53,000 3BR: \$59,650

> For any Transitional Supportive Housing this rent can be adjusted according to income. Transitional Supportive Housing must come with a referral from a nonprofit agency and provide supportive services to the family for the one-year program.

IF INTERESTED IN THESE RENTAL UNITS PLEASE APPLY ONLINE AT:

NEWSMYRNAHOUSING.COM



COMMUNITY RESOURCE CENTER THE CRC IS HERE FOR YOU TO CONNECT YOU TO LOCAL RESOURCES, ASSIST WITH THE FOOD STAMP APPLICATION PROCESS, PROVIDE HOMELESS ID'S, PROVIDE SENIOR AND HOMELESS FOOD BAGS, AND MORE.

HOURS: TUESDAY AND THURSDAY: 8:00AM-4:00PM FOOD STAMP ASSISTANCE BY APPOINTMENT ONLY

CONTACT INFORMATION:

EMAIL: PROCUREMENT@NEWSMYRNAHOUSING.COM PHONE: (386) 603-4803

TUESDAY

OUR LADY STAR OF THE SEA CHURCH GIFT CARDS AVAILABLE FOR THE FIRST 20 INDIVIDUALS IN NEED. CAN ONLY BE RECIEVED ONCE EVERY 30 DAYS

SENIOR FOOD BAGS AND HOMELESS FOOD BAGS DISTRIBUTED FROZEN MEAT DISTRIBUTED EVERY OTHER WEEK

THURSDAY

GOD'S BATHHOUSE PROVIDES SHOWERS AND OTHER RESOURCES AT 10:45 AM IN FRONT OF THE CRC

SENIOR FOOD BAGS AND HOMELESS FOOD BAGS DISTRIBUTED

FROZEN MEAT DISTRIBUTED EVERY OTHER WEEK

MENTAL HEALTH COUNSELING FOR NSBHA RESIDENTS

WELLSPRING MENTAL HEALTH GROUP IS OFFERING MENTAL HEALTH COUNSELING SESSIONS AT A GREATLY DISCOUNTED RATE OF \$25/SESSION FOR NSBHA CLIENTS.



MENTAL HEALTH COUNSELING MAY HELP YOU: -FEEL MORE EMPOWERED -FEEL LESS DEPRESSED -LEARN HOW TO MAKE HEALTHIER CHOICES -IMPROVE COMMUNICATION SKILLS -DEVELOP COPING SKILLS AND STRATEGIES

RESIDENTS MUST BE ENROLLED IN FSS TO PARTICIPATE. CONTACT FSS COORDINATOR FOR MORE INFORMATION.

> IF INTERESTED IN THIS RESOURCE, CONTACT JUNE ANDERSON FOR A REFERRAL PHONE: 386-331-2743 EMAIL: JUNEN@NEWSMYRNAHOUSING.COM





RECENT HOLIDAY EVENTS TOYS FOR TOTS







THANK YOU TO PLEASANT GROVE MISSIONARY BAPTIST CHURCH FOR HOSTING AND THANK YOU TO ALL DONORS AND PARTNERS WHO MADE THIS EVENT POSSIBLE.











PUBLIC HOUSING CHRISTMAS PARTY



THANK YOU TO A.R.M. AND R.W.R. FOR SPONSORING THE PARTY!



THANK YOU TO SERGE AT MON DELICE FOR PROVIDING SUGAR COOKIES FOR THE KIDS AT THE PUBLIC HOUSING CHRISTMAS PARTY!





OFFICE CHRISTMAS PARTY



NSBHA STAFF GATHERED TO CELEBRATE THE HOLIDAYS TOGETHER AT THE OFFICE CHRISTMAS PARTY.





THANK YOU TO ALL DONORS AND SPONSORS!!



THANK YOU TO ULTIMATE MARINE FOR FILLING A BOAT WITH TOYS FOR VOLUSIA COUNTY CHILDREN!



THANK YOU TO CORONADO COMMUNITY UNITED METHODIST CHURCH FOR DONATING CHRISTMAS BAGS TO RESIDENTS!

THANK YOU TO THE COMMUNITY CHRISTMAS CLUB FOR DONATING CHRISTMAS BOXES TO RESIDENTS!

IMPORTANT REMINDERS

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TRASH DAYS ARE TUESDAYS AND THURSDAYS. PLEASE REMEMBER TO TAKE OUT YOUR TRASH ON THESE DAYS.

PLEASE DO NOT LEAVE TRASH CANS ON THE SIDE OF THE ROAD. AFTER GARBAGE IS COLLECTED ON TUESDAY AND THURSDAY, PLEASE RETRIEVE YOUR GARBAGE CAN AND STORE IN THE BACK OF THE PROPERTY.

PLEASE KEEP YOUR YARD AND PROPERTY FREE OF TRASH AND DEBRIS.

PLEASE ENSURE THAT CHILDREN OUTSIDE OF THE HOME ARE UNDER ADULT SUPERVISION.

UNSUPER VISED CHILDREN DO NOT HAVE PERMISSION TO BE ON THE GROUNDS OF GREENLAWN MANOR SENIOR LIVING.

NO FISHING

FISHING IS NOT ALLOWED IN THE POND AT GREENLAWN MANOR. IF YOU ARE FOUND FISHING FROM THE POND, YOU RISK BEING TRESPASSED FROM THE PROPERTY.

THANK YOU.

ENROLL IN FAMILY SELF-SUFFICIENCY PROGRAM BY JANUARY 15TH

IMPORTANT REMINDERS

- Rent is <u>DUE</u> on the first of every month, and a \$50 late fee, will apply after the <u>5th</u> of the month
- <u>THE HOUSING AUTHORITY</u>
 <u>HAS A ZERO TOLERANCE</u>
 <u>POLICY REGARDING ILLEGAL</u>
 <u>DRUG USE AND WEAPONS</u>
 <u>ON OUR PROPERTY</u>, if you see
 any of this activity please call the
 police and then the Housing Au thority office
- Please note that <u>YOU</u> can be held responsible for guests engaging in illegal behavior in your unit
- Unwelcome visitors engaging in harassing behavior can be trespassed if you call the police and the Housing Authority office
- ONLY household members listed on your lease may reside in your unit and overnight guests are ONLY allowed to stay for <u>up to</u> <u>14 days per year</u>
- Please note that <u>A 24 HOUR</u> <u>NOTICE IS REQUIRED</u> for us to make copies from your file, and <u>WE CHARGE 15 CENTS PER</u> <u>PAGE</u>
- Especially during the warm summer months, please be careful when adjusting your air conditioning units to avoid maintenance issues. Thermostat should be set no lower than 10* below the outside temperature.
- In order to prevent high electricity bills, when your air conditioner is running please keep all windows closed and do not block any doors to allow your air conditioner to work more efficiently

- Do not place towels or anything else over your thermostat, this affects the sensor that detects the temperature
- Children <u>MUST</u> be supervised when playing outside
- NO INFLATABLE POOLS ARE ALLOWED!
- <u>NOTHING</u> may be attached to the outside of houses or on the roofs, including satellite dishes, basketball hoops, etc.
- Pets <u>MUST</u> be pre registered with the Housing Authority and have up to date vaccinations, and residents are <u>NOT</u> allowed to pet sit animals not registered with their household
- Residents <u>MUST</u> report all changes in income (such as a new job, a raise, or loss of income), <u>WITHIN 10 DAYS</u>
- IF YOU FAIL TO REPORT NEW
 INCOME OR CHANGES IN
 PAY OR HOURS TO US, YOU
 CAN BE PROSECUTED FOR
 FRAUD!
- Please call the office for all maintenance issues/ emergencies that occur during office hours
- The maintenance emergency phone number should <u>ONLY</u> be called for maintenance emergencies that occur outside of office hours 386-847-3007.
- The maintenance emergency number is the <u>ONLY</u> number you should call for an emergency outside of office hours. Leave a message with your phone number and you will be called back. Do not call office staff after hours or go to their homes.

- Please refer to our housekeeping standards when maintaining your unit
- Residents are <u>ONLY</u> allowed one set of outdoor/weather proof patio furniture (a table and four chairs), and a barbecue grill in the yard
- Outside areas (i.e. porches and yards) <u>MUST</u> remain neat and no more than 4 potted plants are allowed
- Parking is <u>ONLY</u> allowed in designated paved areas, <u>YOUR CAR WILL BE</u> <u>TOWED IF YOU PARK IN</u> <u>THE GRASS!</u>
- Please note that there is technically no assigned parking, but we ask that you <u>be</u> <u>courteous to your neigh-</u> <u>bors</u> and park in the spaces closest to your unit
- Please check your mailbox frequently for important communications from the Housing Authority
- PLEASE NOTE THAT NOT RESPONDING TO CERTAIN COMMUNICATIONS FROM THE HOUSING AUTHORITY AND MISSING RE- CERTIFICATION APPOINT- MENTS CAN BE CAUSE TO TERMINATE YOUR LEASE
- PLEASE PICK UP AFTER YOUR PETS, ESPECIALLY IN COMMON AREAS! IF MAINTENANCE STAFF CLEAN IT UP YOU WILL BE CHARGED \$25!

MAINTENANCE CAN ALSO BE CONTACTED ONLINE FOR WORK ORDERS AT WWW.NEWSMYRNAHOUSING.COM

STAYING WARM THIS WINTER

AS TEMPERTURES DROP, IT IS IMPORTANT TO TAKE MEASURES TO STAY WARM TO AVOID GETTING SICK

> WEARING THICK SOCKS AND STURDY SHOES WILL KEEP YOUR FEET WARM AND DRY.

LAYERING CLOTHING TRAPS BODY HEAT AND CAN HELP TO KEEP YOU WARM. START WITH A BASE LAYER, ADD INSULATION, AND FINISH WITH A WATER/WINDPROOF OUTER LAYER

FOLLOW THE HOUSING AUTHORITY ON FACEBOOK FOR UPDATES ABOUT COLD WEATHER SHELTERS

STAY DRY. MOISTURE CAN MAKE YOU FEEL COLDER

IF YOU ARE IN NEED OF WARM CLOTHES OR BLANKETS, CHECK IN WITH THE COMMUNITY RESOURCE CENTER AT 1106 S. ORANGE STREET AS WELL AS LOCAL CHURCHES AND THRIFT STORES.



EAT NUTRITIOUSLY AND STAY HYDRATED. THE BODY BURNS MORE CALORIES TRYING TO STAY WARM SO NUTRIENT-RICH FOODS ARE NECESSARY IN THE COLD WEATHER.



ONE SHELTER HAS GONE ABOVE AND BEYOND FOR VOLUSIA COUNTY HOMELESS DURING THIS HISTORIC COLD WEATHER SEASON.

NEW CREATION COMMUNITY CHURCH IN OAK HILL OFFERS A VARIETY OF RESOURCES AND SERVICES TO AID LOW-INCOME AND HOMELESS INDIVIDUALS AND FAMILIES.

DURING COLD SNAPS<u>, NEW CREATION COMMUNITY CHURCH</u> OPENS ITS DOORS TO THOSE NEEDING FOOD, WARMTH, AND SHELTER. THEY HAVE SHELTERED MANY INDIVIDUALS FROM THE ELEMENTS, OFFERING A SAFE PLACE TO SLEEP AS WELL AS DINNER AND BREAKFAST.

ON THE THIRD SATURDAY OF EVERY MONTH, NEW CREATION COMMUNITY CHURCH HOSTS A FOOD BANK AND DINNER FOR NEEDY INDIVIDUALS AND FAMILIES IN THE COMMUNITY.

COLD WEATHER AND SEVERE WEATHER SHELTERS OPEN AS NEEDED. FOLLOW THEM ON FACEBOOK AT NEW CREATION COMMUNITY CHURCH FOR UPDATES ON WHEN SHELTERS ARE OPEN.



THE CHURCH IS LOCATED AT: 150 OAK STREET OAK HILL, FLORIDA 32759

JOIN US IN THANKING NEW CREATION COMMUNITY CHURCH FOR ALL THEY DO FOR OUR COMMUNITY!



HALIFAX URBAN MINISTRIES HAS BEEN HELPFUL IN KEEPING PEOPLE WARM THIS WINTER. CONTACT THEM FOR RESOURCES AT: 386-317-5886 THANK YOU TO HUM! THE BRIDGE CRISIS CENTER IN DELAND HAS ALSO OFFERED COLD WEATHER SHELTER AND OTHER RESOURCES THIS WINTER. THEY

> ARE LOCATED AT: 421 S. PALMETTO AVENUE DELAND, FL 32114 CR CALL:

386-734-8120, EXT. 601

THE NSBH IS NOW A MOVE TO WORK ORGANIZATION. INDIVIDUALS AND FAMILIES ON SECTION 8 OR IN PUBLIC HOUSING ARE REQUIRED TO WORK A MINIMUM OF FIFTEEN HOURS PER WEEK (UNLESS EXEMPT) AND ENROLL IN THE FAMILY SELF-SUFFICIENCY PROGRAM.

ATTENTION PARTICIPANTS – 2nd NOTICE

December 5, 2024 (first notice sent July 15, 2024)

The Housing Authority of the City of New Smyrna Beach is moving into another phase of the Move To Work Supplement plan.

This phase will implement a **MANDATORY WORK REQUIREMENT** and **FAMILY SELF SUFFICIENCY ENROLLMENT** for all **able-bodied individuals** within your household.

This requirement must be met by: JANUARY 15, 2025.

Who's Exempt:

- Individuals Exempt from the Community Service requirement
- Elderly (Ages 62 and Older) Individuals
- Disabled Individuals (Must be RECEIVING Social Security)
- Children (Ages 18 and Younger)
- Live-In Aides
- Primary Caretakers for Children 6 years of Age and Under
- Women who are Pregnant

IF YOU DO NOT MEET ANY OF THE ABOVE EXEMPTION REQUIREMENTS,

YOU are considered able-bodied and are required to work a **MINIMUM** of **15 hours per work week AND** must **enroll** in the **Family Self Sufficiency program**. This pertains to **EVERY** member of your family.

What this means for you:



If you <u>ARE</u> currently working 15+ Hours a week, <u>CONGRATS</u>, you've met the work requirement. Now you must <u>enroll</u> in the <u>FSS Program</u>.



If you **AREN'T** currently working 15+ hours a week, <u>YOU WILL MEET WITH</u> <u>OUR FSS COORDINATOR</u> to take steps to ensure you meet this requirement.

If you have any questions regarding this letter, please contact our office at (386) 428-8171 Ext. 1 for the Work Requirement or (386) 428-8171 Ext. 4 for the FSS Program.





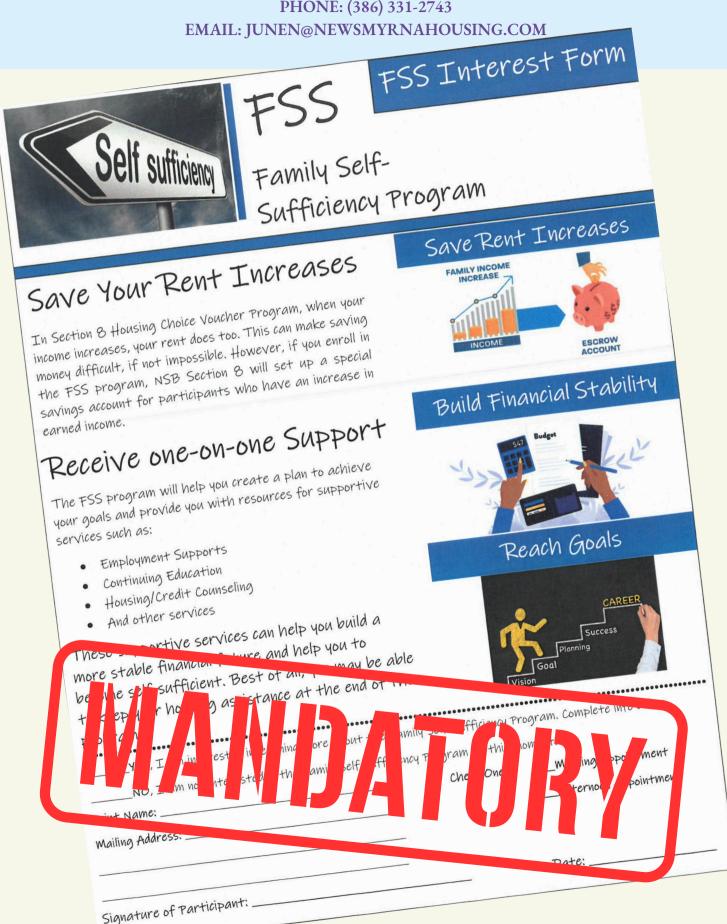
ATTENTION PUBLIC HOUSING AND HCV PARTICIPANTS

MINIMUM RENT is now \$130.

- UTILITY ALLOWANCE is now a standard flat rate based on bedroom size. All UTILITY CHECKS have been eliminated.
- All able-bodied participants upon admission or current tenants must WORK 15 hours or more per week AND enroll in FSS.
- Contemporal Content of the termination of terminat
- **O** ANNUAL RECERTIFICATIONS will be every (3) years.
- O ANNUAL HQS INSPECTIONS will be every (3) years.
- The SELF CERTIFICATION of ASSETS starts at \$50,000.
- Only (1) INTERIM CHANGE will be processed annually.
- All **DEDUCTIONS** have been **eliminated**.

THE FAMILY SELF-SUFFICIENCY (FSS) PROGRAM CAN HELP YOU SAVE MONEY, CONTINUE YOUR EDUCATION. AND CONNECT YOU TO OTHER RESOURCES TO ENHANCE THE SELF-SUFFICIENCY OF YOU AND YOUR FAMILY. IF YOU HAVE ANY QUESTIONS OR ARE INTERESTED IN THE FSS PROGRAM, PLEASE VISIT THE MAIN OFFICE OR CONTACT JUNE ANDERSON.

> **JUNE ANDERSON** PHONE: (386) 331-2743 EMAIL: JUNEN@NEWSMYRNAHOUSING.COM







THE FAMILY SELF-SUFFICIENCY PROGRAM IS <u>MANDATORY</u>!

FSS CAN HELP YOU AND YOUR FAMILY SUCCEDD.

DEFEAT GENERATIONAL POVERTY WITH THE HELP OF FSS.

IF YOU HAVE NOT YET SIGNED UP FOR FSS AND YOU ARE NOT EXEMPT, YOUR SUBSIDY/VOUCHER MAY BE IN DANGER OF TERMINATION.

TO AVOID **TERMINATION AND EVICTION**, PLEASE CONTACT JUNE ANDERSON OR RYAN KIRBY <u>IMMEDIATELY</u> TO SCHEDULE AN FSS ORIENTATION APPOINTMENT.

JUNE ANDERSON: JUNEN@NEWSMYRNAHOUSING.COM 386-331-2743

RYAN KIRBY PROCUREMENT@NEWSMYRNAHOUSING.COM 386-603-4803

IF YOU ARE BETWEEN THE AGES OF 18 AND 62 YOU ARE REQUIRED TO WORK 15 OR MORE HOURS PER WEEK AND ENROLL IN FSS. IF YOU ARE MEDICALLY EXEMPT, PLEASE CONTACT JUNE OR RYAN WITH DOCUMENTATION.

MANDATORY

20





MEET OUR DIRECTOR OF OPERATIONS, CRYSTAL MCLEOD!

IF YOU ARE A RESIDENT AT NSBHA, CHANCES ARE YOU HAVE MET CRYSTAL ONCE OR TWICE. YOU MIGHT EVEN KNOW HER AS YOUR LANDLORD. WHAT YOU MIGHT NOT KNOW, ARE ALL THE OTHER THINGS CRYSTAL DOES HERE AT THE HOUSING AUTHORITY.

A JACK OF ALL TRADES, CRYSTAL IS HERE TO HELP TENANTS FIND HOUSING, ANSWER PHONES AND EMAILS, SHOW HOMES TO POTENTIAL TENANTS, FULFILL LANDLORD DUTIES, LEAD MAINTENANCE OPERATIONS, PATROL PROPERTIES, MAIL NOTICES, FILE FORMS, AND MORE. IF SOMEONE DOESN'T KNOW HOW TO DO SOMETHING OR HAS A QUESTION--WE LOOK FOR CRYSTAL.

NOT ONLY DOES CRYSTAL DO JUST ABOUT EVERYTHING HERE AT THE HOUSING AUTHORITY, SHE IS ALSO A DEDICATED MOTHER TO TWO BEAUTIFUL CHILDREN. WHEN SHE IS NOT WORKING, SHE LOVES TO RELAX AT THE BEACH AS WELL AS SPEND TIME WITH HER KIDS AND HER DOG.

JOIN US IN OUR APPRECIATION FOR ALL THE HARD WORK THAT CRYSTAL DOES HERE FOR US AT NSBHA!

COMMUNITY SUCCESS STORY







HERE AT NSBHA, WE DO FAR MORE THAN ISSUE HOUSING VOUCHERS. OUR STAFF IS DEDICATED TO HELPING OUR COMMUNITY IN MANY WAYS. THE COMMUNITY RESOURCE CENTER AT 1106 S. ORANGE STREET HAS THE ABILITY TO LOCATE AND CONNECT WITH A WEALTH OF RESOURCES IN VOLUSIA COUNTY.

ONE LOCAL WOMAN CAN TESTIFY AS TO HOW RYAN AT THE NSBHA CRC HELPED HER AND HER FAMILY FIND HOUSING EVEN THOUGH NSBHA WAS NOT ABLE TO HOUSE HER DIRECTLY.

COURTNEY B. HAD JUST PICKED UP HER YOUNG DAUGHTER FROM SCHOOL AND WALKING HOME, THEY SAW SANTA CLAUS AND MANY CHILDREN OF THE COMMUNITY GATHERED OUTSIDE OF PLEASANT GROVE MISSIONARY BAPTIST CHURCH. SHE APPROACHED SANTA CLAUS ASKING ABOUT TOYS FOR HER DAUGHTER AS HER FAMILY WAS EXPERIENCING SOME HARD TIMES. MAKING SURE HER DAUGHTER DID NOT GO WITHOUT A GIFT FOR THE HOLIDAYS, SANTA CLAUS INVITED COURTNEY AND HER CHILD INSIDE. COURTNEY'S DAUGHTER PICKED OUT A TOY AND THEY HEADED BACK TO THEIR HOTEL.

SANTA CLAUS NOTICED THE PAIR LEAVING AND RUSHED OUT TO THEIR VEHICLE, STOPPING THEM IN THE ROAD. SANTA INTRODUCED HIMSELF TO COURTNEY AS RYAN KIRBY WITH NSBHA AND INVITED HER TO COME TO THE COMMUNITY RESOURCE CENTER FOR ASSISTANCE.

YOU SEE, COURTNEY AND HER FAMILY HAD RECENTLY BEEN LIVING IN A HOTEL AFTER THEY WERE FORCED TO LEAVE THEIR HOME. RIGHT BEFORE THE HOLIDAYS, COURTNEY WAS GIVEN A SHORT TIME TO FIND A NEW PLACE TO LIVE. UNABLE TO FIND SOMETHING THEY COULD AFFORD, HER FAMILY MOVED INTO A HOTEL TEMPORARILY. LIVING IN A HOTEL LIKE THIS IS EXPENSIVE, STRESSFUL, AND UNSTABLE. DETERMINED TO MAKE A CHANGE FOR HERSELF AND HER FAMILY, COURTNEY GOT TO WORK.

COURTNEY CAME TO SEE RYAN AT THE CRC WHERE HE WAS ABLE TO CONNECT HER TO THE NEIGHBORHOOD CENTER IN DELAND. THE NEIGHBORHOOD CENTER IS A NONPROFIT ORGANIZATION THAT OFFERS RESOURCES TO HOMELESS INDIVIDUALS AND FAMILIES. WITH THEIR HELP, COURTNEY IS READY TO SIGN THE LEASE FOR A TWO BEDROOM APARTMENT AS SOON AS IT IS AVAILABLE!

COURTNEY IS AN EXTREMELY MOTIVATED MOTHER WHO ENCOURAGES OTHERS IN HER SITUATION TO NOT GIVE UP AND TO PUT IN THE WORK. SHE STATES THAT SHE NEVER STOPPED TRYING TO FIND HOUSING FOR HER FAMILY AND THAT SHE PLANS ON USING THE ASSISTANCE GIVEN TO HER AS A STEPPINGSTONE TO DO BETTER ON HER OWN. SHE URGES OTHERS TO NOT BECOME COMPLACENT AND TO CONTINUE TO PUT IN THE EFFORT TO MOVE FORWARD INDEPENDENTLY.

GETTING COURTNEY AND HER YOUNG CHILD OUT OF THE HOTEL AND INTO STABLE HOUSING IS AN IMPORTANT AND OUTSTANDING FEAT THAT WE AT NSBHA ARE PROUD TO HAVE BEEN A PART OF. EVERY FAMILY AND CHILD DESERVE TO FEEL SAFE AND TO CALL SOME PLACE HOME.

EVEN WHEN OUR WAITLISTS ARE CLOSED AND WE HAVE NO VOUCHERS AVAILABLE, THE STAFF AT NSBHA GENUINELY CARES FOR THOSE IN OUR COMMUNITY AND WILL DO OUR BEST TO DIRECT INDIVIDUALS AND FAMILIES TO RESOURCES THAT CAN MAKE THEIR LIVES EASIER, SAFER, AND MORE FULFILLING. 22